

## COMPANY DESCRIPTION

Shiji Group is a major software supplier in the hospitality and retail industries. Developing worldwide leading products and technologies, aimed at the international market and speeding up its globalization progress. Our team of more than 5,000 talented employees, in 70+ subsidiaries worldwide, is constantly adapting to facilitate the transition to fully integrated systems for our clients through a network of secure, scalable, and ready for the future platforms, so clients can focus on their core competencies of serving their customer and guests.

Concept, a Shiji Group Brand, is a global hospitality technology provider specializing in solutions for the Golf, Spa, and Leisure markets. With over 25 years of experience, and installations in 58 countries, Concept has developed a comprehensive reservation management product that includes solutions to manage every aspect of a Golf, Spa, or Leisure operation. Today, Concept has software available in 15 different languages, and a global support network to match.

Concept's commitment to existing and new customers means that our software solutions are continuously developed and enhanced to add new features and functionality based on the requirements of many of the world's leading hotels, clubs and resorts. Concept's open approach to development and integration of products enables every customer deployment to be tailored to their exact requirements. Our 24/7 global support and training network also gives each customer piece of mind.

To support our Development team in Portugal, we're looking for a motivated and skilled **Quality Assurance Analyst** to create a web-based solution for reservation management software for the leisure industry.

## WHAT YOU WILL DO

- Design test plans, scenarios, scripts, or procedures.
- Perform Shift-left testing during the software development process.
- Document software defects, using a bug tracking system, and report defects to software developers.



- Identify, analyse, and document problems with program function, output, online screen, or content.
- Develop testing programs that address areas such as database impacts, software scenarios, regression testing, negative testing, error or bug retests, or usability.
- Participate in product design reviews to provide input on functional requirements, product designs, schedules, or potential problems.

## WHAT ARE WE LOOKING FOR

- Experience working in a technical environment
- Experience troubleshooting and identifying bugs
- Strong knowledge of QA methodology
- Experience working in shift-left methodology to find problems in code earlier in the SDLC
- Experience working closely with development and business teams to clearly communicate issues and their impacts and to understand business requirements
- Application Product Management
- Development and Testing Support
- Agility & flexibility
- Excellent verbal and written communications skills in English are essential

## WHAT WE OFFER

- Challenging and creative technology environment with a great deal of freedom and responsibility
- Feedback and initiatives are always welcomed, you'll also get full ownership to help shape the company's future
- Opportunity to grow inside the global organization and develop yourself both professionally and personally
- Flexible working hours or opportunity to work partially remotely
- A modern workplace in one of our multinational offices, of course as much coffee and mate as you need to get into the flow
- Regular company Events & Entertainments as well as access to various location-based benefits and Employee Assistance Programs

Team related **NON-MATERIAL** benefits:

- work in an agile team of IT professionals

## WHAT YOU HAVE TO KNOW



- Please note that Shiji does not provide work permit sponsorship for this position
- This position is offered in Faro, Algarve - Portugal

## **INTERESTED?**

Looking forward to your application under the specification of your possible starting date and salary expectations.

### **Please don't forget to put the clauses you accept in your resume:**

I agree that my personal data will be processed by CONCEPTEK - Sistemas de Informação, S.A. in order to recruit for the position I am applying for.

I agree to the processing of my personal data by CONCEPTEK - Sistemas de Informação, S.A. for the needs of future recruitment.

