

Prenot@Mi, a new platform to book appointments with Italian consulates



General information to enter/stay in Italy



Users can register, choose a date and also upload the documents required

From 14th June the new **Prenot@Mi** portal – available at <https://prenotami.esteri.it> – will replace the current Prenota OnLine and will be used to **book appointments for italian consular services**.

After having registered and chosen the relevant Consulate, you will be able to book appointments only on the new portal from the first available date set by the Consulate.

Please note that the appointments already booked through the Prenota OnLine portal currently used will still be honoured.

The new portal will progressively **replace the current one**, which will remain active until all the appointments already scheduled have been completed.



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The new Prenot@Mi portal introduces a few **innovative features**. **Security** has been enhanced and further authentication systems will be introduced, with a view to ascertaining and concurrently protecting users' identity and sensitive data.

The new graphic interface, which is simpler, more intuitive and **user-friendly**, also aims to streamline citizens' approach to consular services, during the registration and the booking process.

During the booking process, **users will already be able to upload** the documents required for the provision of the service booked, thus reducing processing times at the desk on the day of the appointment.



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CHAT EURES: EURES Advisers can be contacted through EURES portal

<https://ec.europa.eu/eures>, by accessing to the CHAT service.

For Italy, the service is available every Friday (except public holidays) from 10:30 to 12:30 (CET).

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