

Prenota Facile



General information to enter/stay in Italy



Prenota Facile



Starting from 13 July 2021, appointments at the Immigration Offices of the Police Headquarters can be requested through the new "**Prenota Facile** /Book Easy" booking system by registering at <https://prenotafacile.poliziadistato.it>.

WHAT IS THE Prenota Facile /Book Easy?

It is a new platform that allows the booking and management of appointments of residence permits related to the Authorization sector and the Refugee sector of the Immigration Office, being tested in various Police Headquarters.

WHO CAN USE IT AND TO WHOM IT IS ADDRESSED.

The PrenotaFacile platform is mainly aimed at foreign citizens present in the area, who need to request the issue, updating and / or renewal of paper residence permits at the moment for various Police Headquarters.

The Italian citizen can register but at the moment there are no active services that can be provided.

In order to make an appointment it is necessary to register with the system, through the communication of some personal data (mandatory): Surname, Date of birth, Gender, Document, Address, Municipality and ZIP code of Residence, valid e-mail address and telephone.

The system will automatically send an activation link of your account to the e-mail address indicated, with which you can complete the registration.

It is mandatory to accept the conditions of use and the information on the protection of privacy pursuant to the G.D.P.R. legislation.

Once you have activated your account, simply authenticate in the "Authenticated" section, and then proceed with the booking operations.

The appointment will be possible for the following types of permits:

- Conversion of the residence permit from subsidiary protection to employment/self-employment
- First issuance of electronic residence permit following a positive decision
- Electronic residence permit (Subsidiary Protection and Special Protection)
- Paper residence permit for asylum request

- Residence card for family members of the EU citizen who are not nationals of an EU Member State - Art.10 of Legislative Decree 30/2007
- Residence permit for medical treatment (Art.19 paragraph 2 letter d-bis) Legislative Decree 286/98)
- Residence Permit for Pregnancy (Art. 28 D.P.R. 394/99 In conjunction with Art.19 Paragraph 2 Letter D) Legislative Decree 286/98)
- Permanent residence card for family members of EU citizens who are not nationals of an EU Member State - Art.17 of Legislative Decree 30/2007



- Residence permit for pending pending appeal pursuant to art. 35 of Legislative Decree 25/2008
- Residence Permit for Assistance of Minors - Art. 31 paragraph 3 of Legislative Decree 286/98
- Travel document for refugees/stateless persons and travel document for foreigners



EURES PORTAL: <https://ec.europa.eu/eures/>

ANPAL PORTAL: www.anpal.gov.it/eures



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CHAT EURES: EURES Advisers can be contacted through EURES portal

<https://ec.europa.eu/eures>, by accessing to the CHAT service.

For Italy, the service is available every Friday (except public holidays) from 10:30 to 12:30 (CET).

<https://ec.europa.eu/eures/public/it/chat-with-eures-advisers>

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