



VACANCY NOTICE

EURES Portal Business Manager (ELA/AD/2021/09)

Type of contract	Temporary agent
Grade	AD7
Duration of contract	5 years (renewable)
Area	IT Project management
Place of employment	Bratislava, Slovakia ¹
Deadline for applications	17 June 2021, 12:00 (midday, Brussels time)
Reserve list valid until	31 December 2021

The European Labour Authority

The European Labour Authority ('the Authority' or 'ELA') is a Union body in the area of cross-border labour mobility, currently in its initial start-up phase.

Its aim is to facilitate access for individuals and employers to information on their rights and obligations; support cooperation between EU countries in the cross-border enforcement of relevant Union law, including by facilitating joint inspections; and mediate and facilitate a solution in cases of cross-border disputes between national authorities.

The Authority should reach its full operational capacity by 2024. Further information on the Authority is available on its website: www.ela.europa.eu

The job

The Authority is launching a vacancy notice with a view to establishing a reserve list of Temporary Agents for the position of EURES Portal Business Manager.

The [EURES Job Mobility Portal](#) has the purpose of facilitating the matching of employers and jobseekers across Europe by interconnecting the job vacancy and jobseekers databases of the employment services of the Member countries. The Portal includes a database of job vacancies and CVs, find-a-job and find-a-candidate functionalities, information on labour mobility (e.g. living and working conditions, hints and tips for employers and jobseekers), an overview of

¹ Depending on the availability of the new offices of ELA in Bratislava, the successful jobholder may be required to take duties for a limited period of several months in Brussels (Belgium), hosted at premises of the European Commission, with possibilities for working arrangements to be agreed by ELA.

EURES services and contact details of EURES staff, and a helpdesk. In addition, there is an Extranet section of the Portal, accessible to national coordinators and EURES staff. Among others, the Extranet hosts dedicated workspaces, registration for training, performance measurement forms. It also supports the coordination and exchange of information within the network.

The European Labour Authority sets up the strategic direction, defines the product roadmap and formulates business requirements and user needs. The European Commission remains responsible for the technical operation and development of the EURES portal and related IT services.

The EURES portal is one of the most visited web pages of the EU institutions with about 10.000 unique visits a day.

1. Profile

Reporting to the Head of the Information and EURES Unit, the EURES Portal Business Manager will define the business needs and the strategic vision of future of the Software product development in line with the policy goals set by the EURES Regulation².

The EURES Portal Business Manager will be responsible for the formulation of the business requirements and the acceptance of relevant IT deliverables. The job holder will apply the knowledge on business management and best practices in project management and will be responsible for the excellent operation and further development of the EURES portal.

1.1 Tasks

The EURES Portal Business Manager's tasks will include, inter alia:

- Leading activities to identify the business requirements and develop a strategic vision of future Software product developments to increase the effectiveness of the EURES portal and its relevance as a digital tool;
- Coordinating the EURES Interoperability Contacts Group working group meetings with representatives of all participating countries for the support, promotion and further development of the IT tools within the EURES network;
- Leading the implementation of the business changes as defined by the project objectives;
- Providing direction and business requirements for IT system development and evolution, ensuring alignment with policy objectives.

² Regulation (EU) 2016/589 of 13 April 2016 on a European network of employment services (EURES), workers' access to mobility services and the further integration of labour markets, and amending Regulations (EU) No 492/2011 and (EU) No 1296/2013, (https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv%3AOJ.L_.2016.107.01.0001.01.ENG)

- Setting up a yearly business requirement plan and leading negotiations with the solution provider on implementation.
- Acting as a counterpart to the IT solution provider, establishing and guaranteeing an efficient collaboration and communication channel with the IT Project Manager in the European Commission;
- Coordinating the support business analysts' team in charge of identifying additional user requirements for further EURES portal developments and carrying out certain operational tasks;
- Ensuring that detailed and coherent user requirements are forwarded to the technical teams for further EURES portal developments;
- Ensuring that all new user requirements as well as technologically driven changes, are prioritised adequately and in common agreements with the IT supplier;
- Coordinating the user acceptance testing process and ensures the implementation of new product releases into business operation
- Participating on data security plan, evaluating business impact of IT security risks, of transparency and data protection rules;
- Following proactively IT platforms' developments and suggesting modern, user-friendly and innovative IT solutions;
- Drafting papers & briefings and reports;
- Coordinating the EURES Helpdesk;
- Liaising and cooperating with EURES project partners and stakeholders, and establishing relationships with IT communities of experts;
- Supporting ELA management;
- Performing any other task requested by the line management in the interest of the service.

Qualifications and experience required

2. Eligibility criteria

By the closing date of this vacancy notice candidates must meet all of the following requirements:

General conditions

- be a national of a Member State of the European Union;
- enjoy their full rights as citizens³;
- have fulfilled any obligations imposed by national laws concerning military service;
- meet the appropriate personal and professional requirements for the duties involved;
- be physically fit to perform their duties⁴;

³ Prior to the appointment, the successful candidate will be asked to provide a certificate of good conduct, confirming the absence of any criminal record.

⁴ Before taking up his/her duties, the successful candidate will undergo a medical examination by one of the institutions' medical officers.

Education⁵ and professional experience:⁶

Candidates must have, at the closing date for applications:

a level of education which corresponds to a completed university degree attested by a diploma⁷, and a minimum of six years relevant professional experience acquired after the university diploma when the normal period of university education is four years or more,

or

a level of education which corresponds to a completed university degree, and a minimum of seven years relevant professional experience when the normal period of university education is three years.

Language skills

Candidates must have a thorough knowledge (level C1) of one official language of the European Union and a satisfactory knowledge (level B2) of another language of the Union⁸.

3. Selection criteria

The following criteria will be used to assess eligible candidates through their application, interview and written test(s):

Essential:

- Suitability to perform the tasks described in section 1.1;
- Proven professional experience of at least three years relevant to the tasks described under section 1.1. acquired in international and/or multicultural environment;
- Proven professional experience in Software Product Management;
- Experience in ICT Project Management;
- Proficiency in English (level C1)⁹.

⁵ Only study titles that have been awarded in EU Member States or that are subject to the equivalence certificates issued by the authorities in the said Member States shall be taken into consideration. In case of qualifications issued by authorities outside EU Member States, the proof of recognition of equivalence by the relevant EU Member State authorities must be specifically mentioned in the online application form under 'Additional information'.

⁶ Only duly documented professional activity is taken into account. Part-time work will be taken into account in proportion to the percentage of full-time hours worked. Periods of education or training and unremunerated traineeships are not taken into account. Fellowships, grants and PhDs can be counted as professional experience up to a maximum of 3 years. Any given time period can be counted only once. Professional experience will be counted from the date on which the applicant acquired the minimum qualification for access to the profile in question until the deadline for applications.

⁷ Candidates must indicate in their applications the official graduation dates for all the diplomas they have obtained.

⁸ The self-assessment of the candidate should be done in accordance with the [Common European Framework of reference for Languages \(CEFR\)](#).

Advantageous:

- Experience and/or knowledge in EURES operations or development;
- Certification in Project Management (e.g. PM2, PMP, Prince2, SAFe);
- Proven experience of working in/with multicultural environments, preferably in/with the European Institutions, EU agencies or bodies.

Moreover, the following competencies will be assessed during the selection process:

- Ability to be proactive and flexible;
- Creativity and innovative mindset;
- Negotiation and problem solving skills with the ability to steer the discussion with stakeholders;
- Excellent communication and interpersonal skills;
- Excellent team working spirit;
- Excellent organisational and planning skills.

The selection process

4. How to apply

You must apply through the EU CV Online system¹⁰ via this link:

https://ec.europa.eu/dgs/personnel_administration/open_applications/CV_Cand/index.cfm?fuseaction=premierAcces

Before applying, you should carefully check whether you meet all the eligibility criteria.

Only complete applications registered via EU CV Online before the deadline will be considered. Applications must include a motivation letter and a CV, both submitted in English to be considered.

To be able to apply via EU CV Online, you must first create an account or sign in to an existing account. If not done already, you must first fill in the electronic CV. Once the CV is completed, you may choose and apply to the call for expressions of interest of your choice. You are advised to fill out ALL relevant fields of the application. Please note that the selection committee can only take into account the information provided by the candidate via EU CV Online.

It is your responsibility to complete your online registration in time. We strongly advise you not to wait until the last few days before applying, since heavy internet traffic or a problem with the internet connection could lead to your online registration being interrupted before you complete it, thereby obliging you to repeat the whole process.

⁹ As English is the daily working language of ELA, proficiency in English is required necessary for the performance of the duties.

¹⁰ EU CV Online is the tool used by the European Commission for recruitment of staff on temporary basis.

On completion of the online registration, you will receive on screen a registration number, which you must note. This will be your reference number in all matters concerning your application. If you do not receive a number, it means that your application has not been registered.

After a correct submission of an application, you will receive an automated acknowledgement of receipt of your application to the email account indicated in your application. It is your responsibility to verify that you provided the correct e-mail address.

All technical questions concerning EU CV Online must be sent through the contact page of EU CV Online.

Once the deadline has passed, you will no longer be able to register.

Please note that this selection procedure is published in parallel with a selection procedure for other profiles at ELA. You are encouraged to apply for the position that best suits your profile and experience.

No supporting documents are required at this stage – these will be required in a later stage.

Deadline for applications: 17/06/2021 at midday (12:00, Brussels time)

You may apply at:

https://ec.europa.eu/dgs/personnel_administration/open_applications/CV_Cand/index.cfm?fuse_action=premierAcces

If you have a disability that prevents you from registering online, you may submit your application (CV and letter of motivation) on paper by registered mail¹¹, postmarked no later than the closing date for registration. All subsequent communication between the Commission and you will be by post. In this case, you must enclose with your application a certificate attesting your disability, issued by a recognised body. You should also set out on a separate sheet of paper any special arrangements you think are needed to make it easier for you to take part in the selection.

If you require more information, please send an e-mail to recruitment@ela.europa.eu.

5. Steps of the selection procedure

5.1 Admission to the selection procedure

After the deadline for online registration, the selection committee will check the submitted applications against eligibility criteria described in Section 2 “Eligibility criteria”. Applications satisfying these conditions will then be initially assessed against the selection criteria under Section 3.

¹¹ European Labour Authority, ELA HR, Avenue du Beaulieu 29, 06/020, 1160 Brussels.

5.2 Initial assessment of the eligible applications

The selection committee will assess each eligible application with reference to the selection criteria (“Essential” and “Advantageous”) described in Section 3.

Upon completion of the assessment, the Selection Committee will establish a shortlist of candidates to be invited to the assessment phase.

The remaining candidates will be notified by email that their application will no longer be taken into consideration to this selection procedure.

5.3 The assessment phase

Following the initial assessment of the applications, the most suitable candidates for the post will be invited to the assessment phase, which will be held online. The assessment phase will be conducted in English.

This phase involves an interview with the selection committee and one or more test(s) related to the field of the vacancy, aiming at assessing the motivation, suitability and competencies required for the post(s) of temporary agent. This phase will enable the selection committee to carry out an assessment of the pre-selected candidates according to the selection criteria described in Section 3.

Details of the date and time of the assessment will be communicated to the shortlisted candidates in due time.

Candidates will be requested to submit originals or certified copies of their diploma(s) and evidence of their professional experience, clearly indicating the starting and finishing dates, the function(s) and the exact nature of the duties carried out.

Prior to contract signature, the successful candidate(s) will be required to provide original versions of documents proving the eligibility criteria.

5.4 Verification of documents and scrutiny

The candidates' application will be checked against supporting documents provided in order to confirm the accuracy and eligibility of the application.

If, at any stage in the procedure, it is established that the information in an application has been knowingly falsified or incorrect, the candidate will be disqualified from the selection process.

Candidates will also be disqualified if they:

- do not meet all the eligibility criteria;
- do not provide all the required supporting documents.

5.5 Reserve list

The selection committee will place the most suitable eligible candidates on a draft reserve list. This draft will be submitted to the Executive Director of ELA for approval. The adopted reserve list will be valid until 31 December 2021. The validity of the reserve list may be extended by decision of the Executive Director of ELA.

Prior to being offered a post, candidates on a reserve list may be required to undergo further evaluation by ELA (e.g. including a further interview with the Executive Director).

Candidates should note that the inclusion on the reserve list does not imply any entitlement to employment in ELA.

Other important information

6. General information

6.1 Equal opportunities

The Authority is an equal opportunity employer and strongly encourages applications from all candidates who fulfill the eligibility criteria and interested in the position. ELA ensures that its recruitment procedures do not discriminate on the grounds of gender, colour, race, ethnic or social origin, genetic features, language, religion or belief, political or any other opinion, membership of a national minority, property, birth, disability, nationality, age, sexual orientation or gender identity.

In case of a disability, please feel free to inform Human Resources at recruitment@ela.europa.eu and indicate which arrangements or adjustments relating to your disability are necessary, so ELA can ensure your equal participation in the interviews and tests.

6.2 Selection committee

A selection committee is appointed for each selection procedure. The selection committee is composed of at least three members, including a member designated by the Staff Committee¹².

Please note that the selection committee's internal proceedings are strictly confidential and that any contact with its members is strictly forbidden. Under no circumstances should candidates approach the selection committee, either directly or indirectly, concerning the selection procedure. Any infringement of this rule will lead to the disqualification from the selection procedure.

¹² As ELA does not have its own Staff Committee at this stage, the European Commission Central Staff Committee nominates a member to ELA's selection procedures.

6.3 Approximate timetable

The selection process may take some months to be completed.

Once the pre-assessment phase is done, shortlisted candidates will be invited to the assessment phase. The remaining candidates will be notified, by email, that their application will no longer be taken into consideration.

The foreseen timeframe for the selection procedure will be updated on [ELA's website](#).

The selection committee plans to finalise the recruitment process for this vacancy by September 2021, with a view for the selected candidate to take office before November 2021.

6.4 Engagement and Conditions of employment

The decision on appointment will be taken by the Authority's Executive Director as the Authority Empowered to Conclude Contracts of Employment on the basis of the reserve list of most suitable candidates.

Before engaging a temporary agent, the Executive Director will examine whether the candidate has any personal interest such as to impair his/her independence or any other conflict of interest. The candidate will inform the Executive Director, using a specific form of any actual or potential conflict of interest¹³. If necessary, the Executive Director shall take any appropriate measures.

A contract may be offered for temporary agent pursuant to Article 2(f) of the Conditions of Employment of Other Servants of the European Union (CEOS) for an initial period of 5 years, renewable once. After the second period, the contract may be renewed for an indefinite period. The jobholder will be subject to a probationary period of 9 months.

6.5 Job environment

The place of employment is Bratislava, Slovakia. Depending on the availability of the new offices of ELA in Bratislava, the successful jobholder may be required to take duties for a period of several months in Brussels, hosted at premises of the European Commission.

The jobholder will work in a multicultural, respectful and appreciative environment, which offers the possibility to shape the work of the authority, where collaboration and open & constructive dialogue is encouraged, while building effective work relations.

Working time is based on a 40-hour working week. ELA offers flexible working arrangements such as teleworking, part-time work, and flexible working hours.

¹³ In compliance with Article 11 of the Staff Regulations of officials and Conditions of Employment of Other Servants of the European Union.

6.6 Pay and welfare benefits

The successful candidate who is offered a contract of employment will, on their entry into service, **be placed in step 1 or step 2 of the AD7 grade**, according to the length of their professional experience.

The staff member's remuneration consists of a basic salary and allowances. It is paid in Euro **weighed down by the correction coefficient** (in Slovakia the correction coefficient is currently 80,6% compared to Belgium).

The gross basic salary, after correction coefficient is applied, is as follows¹⁴:

Grade AD7	Step 1	Step 2
Monthly basic gross salary (without any allowances)	€ 5.249,84	€ 5.471,29

In addition to the basic salary, staff **may be** entitled to various **allowances** depending on their particular situation. These may include:

- **Household allowance** (e.g. if you have a dependent child or you are married and your spouse's income is below a defined threshold);
- **Dependent child allowance** (e.g. if you have a child under the age of 18 or between 18 and 26, if in specified training programme);
- **Education allowances** (Pre-school or Education allowance) **or Payment of the education fees applicable to selected educational institutions;**
- **Expatriation allowance** or **foreign residence allowance** (16% of the sum of basic salary and other applicable allowances) or foreign residence allowance (4 %).

The salary is subject to a Community tax deducted at source and is exempt from national tax. The salary package includes contributions to the EU social security and pension schemes. Candidates are invited to familiarise themselves with the employment conditions as stated in the [Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union](#).

Under certain circumstances, in particular where the jobholder is obliged to change his/her place of residence in order to take up employment, the Agency may also reimburse some expenses incurred on recruitment, notably removal expenses.

Additional benefits:

- Annual leave entitlement of two days per calendar month plus additional days for age, grade, 2.5 days' home leave, if applicable, and in addition on average 18 public holidays per year;
- Special leave granted for certain circumstances: e.g. removal, marriage, birth of a child, etc.;

¹⁴ Amounts are indicated for information purposes and may vary by the time the selected candidate takes up his/her duties following the annual revision of the remuneration.

- Various training opportunities;
- EU Pension scheme (granted after 10 years of service);
- EU Joint Sickness Insurance Scheme (JSIS), accident and occupational disease coverage, unemployment and invalidity allowance and insurance.

6.7 Protection of personal data

Personal data shall be processed exclusively for the purpose of this selection procedure. The purpose of processing the data submitted by candidates is to evaluate applications in view of possible recruitment at ELA.

As the body responsible for organising the competition, the Authority ensures that applicants' personal data are processed as required by Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, offices and agencies and on the free movement of such data (Official Journal of the European Union, L 295/39 of 21 November 2018). This applies in particular to the confidentiality and security of such data. In this regards, please see the ELA Privacy Statement on selection procedures.

6.8 Appeal procedure

If a candidate considers that he/she has been adversely affected by a particular decision, he/she can lodge a complaint under Article 90(2) of the Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union, at the following address:

European Labour Authority

C/o European Commission, DG Employment & Social Inclusion
 Selection procedure: Ref. ELA/AD/2021/09
 Avenue de Beaulieu, 29 (BU-29), Office 06/020
 1160, Brussels,
 BELGIUM

The complaint must be lodged within 3 months. The time limit for initiating this type of procedure (see Staff Regulations as modified by Council Regulation No 723/2004 of 22 March 2004 published in the Official Journal of the European Union L 124 of 27 April 2004 – <http://europa.eu/eur-lex>) starts to run from the time the candidate is notified of the act adversely affecting him/her.

Should the complaint be rejected, the candidate may request judicial review of the act adversely affecting him/her pursuant to Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations, before the General Court:

Court of Justice of the European Union

Rue du Fort Niedergrünwald
 L-2925 Luxembourg
 LUXEMBOURG

It is also possible to complain to the European Ombudsman. Any citizen of the European Union or any natural or legal person residing in a Member State may direct a complaint concerning instances of maladministration to the European Ombudsman pursuant to Article 228(1) of the Treaty on the Functioning of the European Union and in accordance with the conditions laid down in the Decision of the European Parliament of 9 March 1994 on the regulations and the general conditions governing the performance of the Ombudsman's duties, published in the Official Journal of the European Union L113 of 4 May 1994:

European Ombudsman

1 Avenue du Président Robert Schuman – CS 30403

F- 67001 Strasbourg Cedex

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<https://www.ombudsman.europa.eu>

Please note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90(2) and 91 of the Staff Regulations for lodging, respectively, a complaint or an appeal with the European Union Civil Service Tribunal under Article 236 of the EC Treaty. Any complaint to the ombudsman must be made within two years of receiving the Authority's final position on the matter.