



Role:	Field Service Engineer
Region:	Heerlen
Conditions:	
Salary:	32K – 50K a year based on experience
Allowances:	Monday – Friday: < 3.5 overtime 125% Monday – Friday: > 3.5 overtime 150% Saturday before 13:00 150% Saturday after 13:00 200% Sundays 200%
Travel time:	Time of travel will be paid, also the costs of your stay in hotels will be covered.
Holiday Allowance:	8,33% from year salary
Holidays:	25 holidays
Public holidays:	7 days
Pension fund:	Paid pension up to 1,5 year without employee contribution.
Travel allowance:	Conform our client guidelines
Work:	Dayshift + overtime

Our client is located in Heerlen a city close to the capital Maastricht of the province Limburg. It is the south east part of the Netherlands.

Company info:

Since 1972 this client creates innovative solutions for protecting products in ways that benefit businesses, customers and the environment. Our company was built on a revolutionary business model rooted in sustainability, innovation and service. We have been driven forward by a leadership team of packaging veterans and strong distributor relationships.


Today, we are an internationally renowned company, with more than 500 employees around the globe. Our operations now span across North America, South America, Europe and Asia Pacific.

We are continually on the hunt for opportunities to expand both our offerings and geographical footprint.

Job description:

Servicing Automation equipment, including preventative maintenance, installation and troubleshooting on site and remotely. Respond professionally to customer concerns and requests.






Essential Duties & Responsibilities

- Troubleshoot customer machine problems in person or remotely;
- Ability to travel as required to customers to perform service;
- Assist customer in installing new machines and machine upgrades;
- Perform preventative maintenance on machines;
- Handle and process service parts and return of unused parts;
- Submit activity reports, visit reports and other required documentation;
- Approximately 80% overnight travel (worldwide).

Qualifications

- Level 7 or Level 8 in Mechanical, Mechatronics, Automation, Agricultural, Electrical Engineering; or three to five years related experience and/or training; or equivalent combination of education and experience;
- Strong mechanical/electrical skills and machinery knowledge;
- Understanding of PLC to work with them;
- Even temperament with customers and coworkers;
- Good verbal & written communication skills in Dutch and English (additional languages is a pre);
- Logical and solution-oriented thinking;
- Able to work independently as well as in teams;
- Well-organized, self-controlled and coachable;
- Ability to read blueprints & schematics;
- Ability to use computer applications (e.g. Word, Excel).

Additional information:

- 1 year contract with Sempre Technology BV, after that period you accept a permanent contract with Ranpak.
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Onboarding program Sempre technology BV:

Our assistance during the interview process:

- Setting up interview expectations:
- First interview can be by phone or Skype
- Second interview is mainly done face to face, in the Netherlands. This means we will fly you over.

The costs for your hotel will be paid by Sempre, the flight you pay yourself at first. When you accept the contract of Sempre technology after a successful recruitment procedure we will reimburse the cost for the flight.

Our assistance when get offered a contract:


- Overview cost of living in the Netherlands
- Overview benefits you will receive in the Netherlands. Including explanation on Taxes, Healthinsurance and a Pensionplan.
- Sharing on employment conditions, including information about gross salary, holiday allowance, holidays etc.
- Value of contract: to explain the total value of your contract more detailed. You will receive a complete offer from our side.

Our assistance when you accepted your contract offer:

Sempre Relocation Support

- Support with finding suitable housing together with Sempre and housing agencies.
- Request for a Dutch Tax Number
- Opening a bank account
- Request for Healthinsurance
- Application for the 30% tax ruling for non Dutch employees
- 1 ON 1 guidance from Sempre dedicated consultant, to help you with all the appointments and arrangements in your first week of being in the Netherlands.

Sempre Integration Support

- Dutch language courses (NT2 level)
 - Personal Development Program Training
 - Per year several personal meetings to discuss work and living in the Netherlands
 - Several social activities per year to get in contact with other International colleagues.
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Cost of living in Maastricht area:

Monthly Rental prices

1. House: 1350,- (for two residents)
2. Apartment: 800 – 900 euro (2 bedroom)
3. Studio: 600 – 800 euro (living room and bedroom combined)

Movie of area (Maastricht) <https://www.youtube.com/watch?v=YgLv9Q183sk>

