



Cabonline Customer Service Latvia is a call center that provides service to Norwegian and Swedish taxi customers and taxi drivers and registration of bookings in the systems, as well as coordination and control of taxi fleet in the biggest cities of Sweden.

Main responsibilities:

- manage, plan and coordinate taxi traffic in major Swedish cities;
- be familiar with customer travel registration systems;
- provide action plans for various problem situations (following certain guidelines);
- inform taxi drivers and customers, as appropriate, of changes in traffic flow (affecting booked journeys);
- work professionally in a team, regularly communicate with other departments, colleagues, taxi drivers;
- follow the traffic, weather forecast, which may affect the flow of taxi traffic, etc.

We expect you to:

- have good Swedish and/or Norwegian language skills (at least level B2);
- be able to react quickly and logically, act and make decisions;
- have good computer skills;
- be punctual and have good communication skills;
- be responsive to a flexible work schedule.

We offer:

- to become an important part of the team in the largest Scandinavian taxi group;
- friendly, professional and supportive colleagues;
- paid training before work;
- workplace in the very center of Riga (Lāčplēša iela 20a - Tērbatas Biznesa Centrs);
- health insurance (after 3 months of work);
- growth opportunities;
- salary from 1300-1800 EUR / gross.