

Advantages to work at Sutherland

Your Career Starts here

We offer many exciting opportunities

One of the top employers in Bulgaria

- Multinational company operating more than 26 years
- 35 locations with over 30 000 employees
- In Sofia since May 2008, and in Burgas as of July 2014
- More than 15 programs, 700+ employees & 16 supported languages.

Our main offices are strategically located in one of the biggest shopping centers in Sofia (Serdika Center) and in Galleria Mall in Burgas.



Right Sourcing™ a Blended Model - 30,000+ Employees



How do we get there?

We believe in equal employment opportunities, though we carefully select our colleagues.

- ✓ We provide an opportunity for fresh graduates to start their career path
- ✓ You will have access to international know-how and best practices in customer service and technical support
- ✓ Daily communication with clients and partners from around the globe and experience in multinational corporate environment
- ✓ Structured approach to work with clear rules, processes and procedures



Training and development opportunities

We succeed in providing platinum standard service through:

- ✓ Trainings following the leading global standards for highest quality of Customer Service and Technical Support
- ✓ In addition we provide our colleagues with various trainings and coaching developing their communicative, planning & organizational, problem-solving, multiple tasking skills, etc.
- ✓ Internal technical program providing opportunity for gaining world wide recognized certificate
- ✓ Opportunities to develop in other projects of the company
- ✓ Training programs aimed at preparing our future leaders



Multi-cultural environment



Bulgaria is located at the crossroad between Europe and Asia thus we have more diverse culture than any other neighbouring country!

We have managed to create a multi-cultural environment by attracting people from around the globe.



We take care of our employees

- We offer competitive remuneration
- Unique social benefits package which includes:
 - ✓ Additional Health Insurance
 - ✓ Life Insurance
 - ✓ Food Vouchers
 - ✓ Gift Vouchers
 - ✓ Transportation Allowance
 - ✓ Attractive retention bonus scheme
 - ✓ Many discounts in Serdika Center
- Team Building Activities
- Training & Development Opportunities
- Rewards & Recognition Programs

Life @ Sutherland



Be part of our Family!



How to apply?

Send your CV in English at

jobsbg@sutherlandglobal.com

For more information you can call us on
02/936 60 99

Or Refer Your Friends and Get Paid

YOU ARE ONE CLICK AWAY FROM WINNING 500 BGN!

Refer your friends with outstanding level both written and Spoken of:

- TURKISH
- DUTCH
- FRENCH
- GERMAN
- POLISH
- OR SWEDISH

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