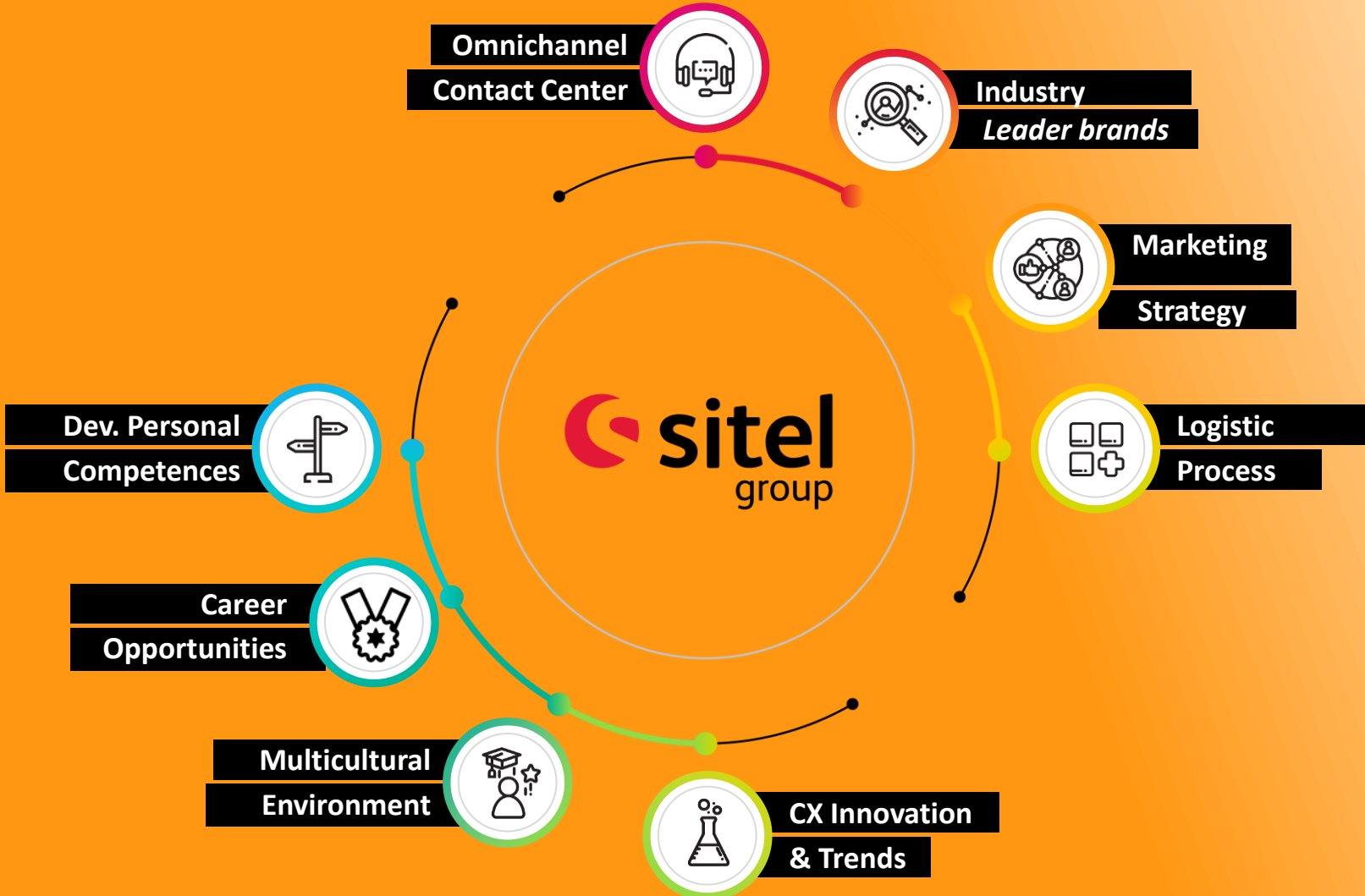


# SITEL PORTUGAL

## Creates CX Champions



# We are Sitel Group



# Our Global Presence

Diversified geographic scale enables you to be wherever our clients need you.

## Americas 9

Brazil  
Canada  
Colombia  
Costa Rica  
El Salvador  
Mexico  
Nicaragua  
Panama  
United States

## Europe 20

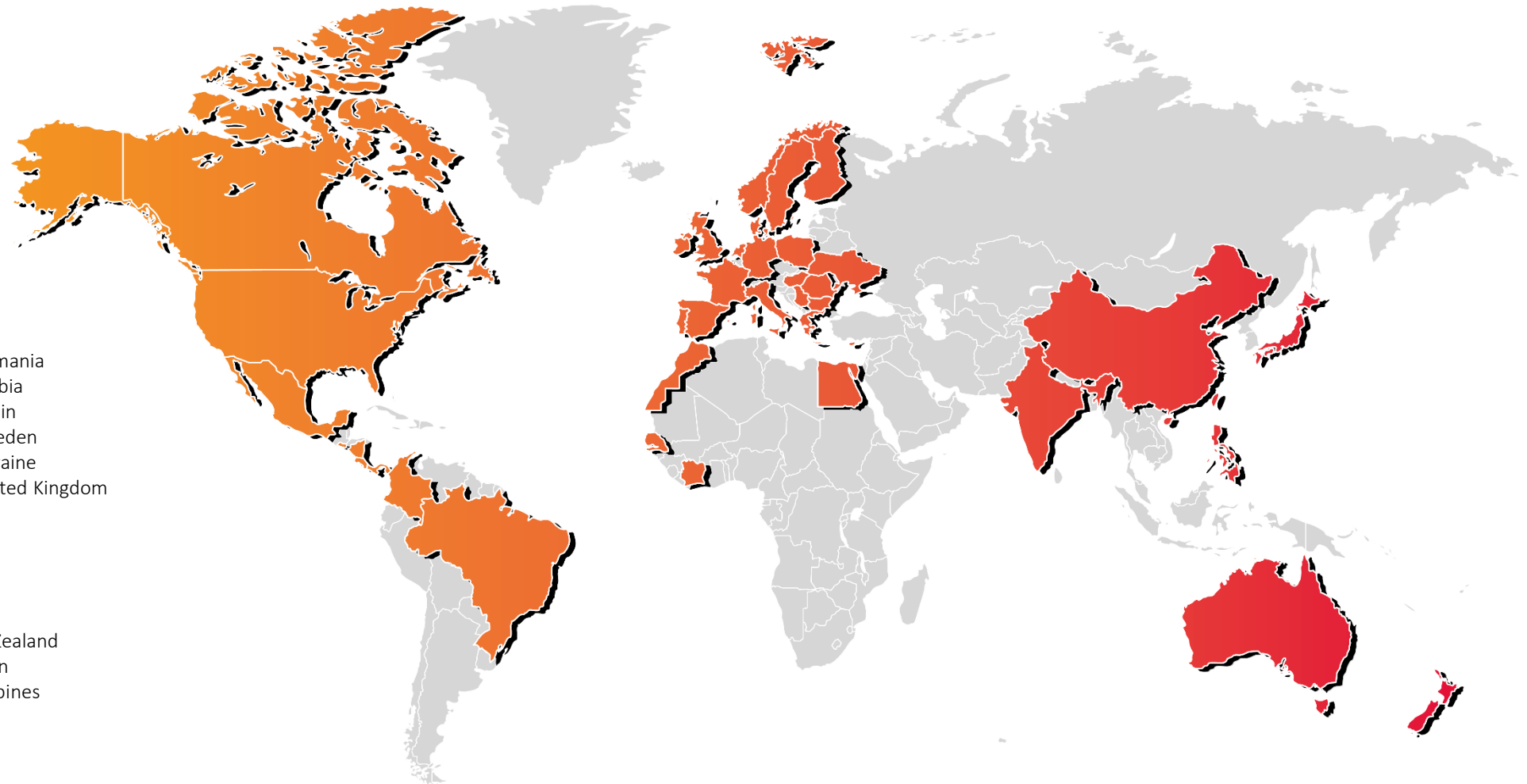
Bulgaria  
Cyprus  
Denmark  
Finland  
France  
Germany  
Greece  
Hungary  
Ireland  
Italy  
Netherlands  
Norway  
Poland  
Portugal  
Romania  
Serbia  
Spain  
Sweden  
Ukraine  
United Kingdom

## Africa 4

Egypt  
Ivory Coast  
Morocco  
Senegal

## APAC 7

Australia  
China  
India  
Japan  
New Zealand  
Taiwan  
Philippines



# Award Winning Culture

*Comparably*



**Everest Group** as a Leader in the Customer Experience (CXM) Management Service Provider category in both the Americas and Europe, Middle East and Africa (EMEA) within the PEAK Matrix<sup>®</sup> Assessment 2022 reports.



*Work From Anywhere*

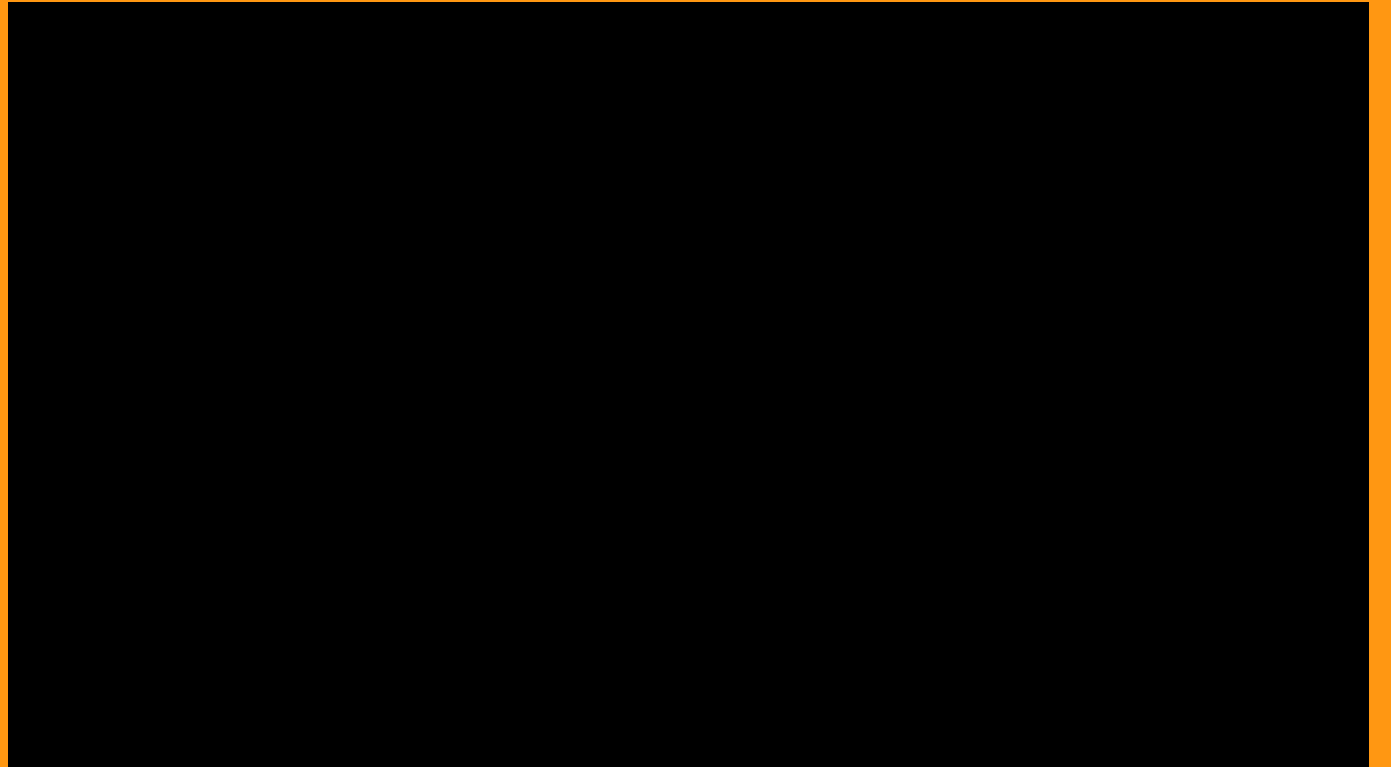
*in Portugal*

*Lisbon*   *Porto*

*Ericeira*

*Algarve*

*Alentejo*



*Our promise...*

*Learn, lead & grow.*

# *Our commitment to you!*

*We believe experiences are everything,  
and that happy associates are  
successful ones. That's why we give our  
people the tools and the freedom to  
**learn, grow, have fun and be  
themselves.***

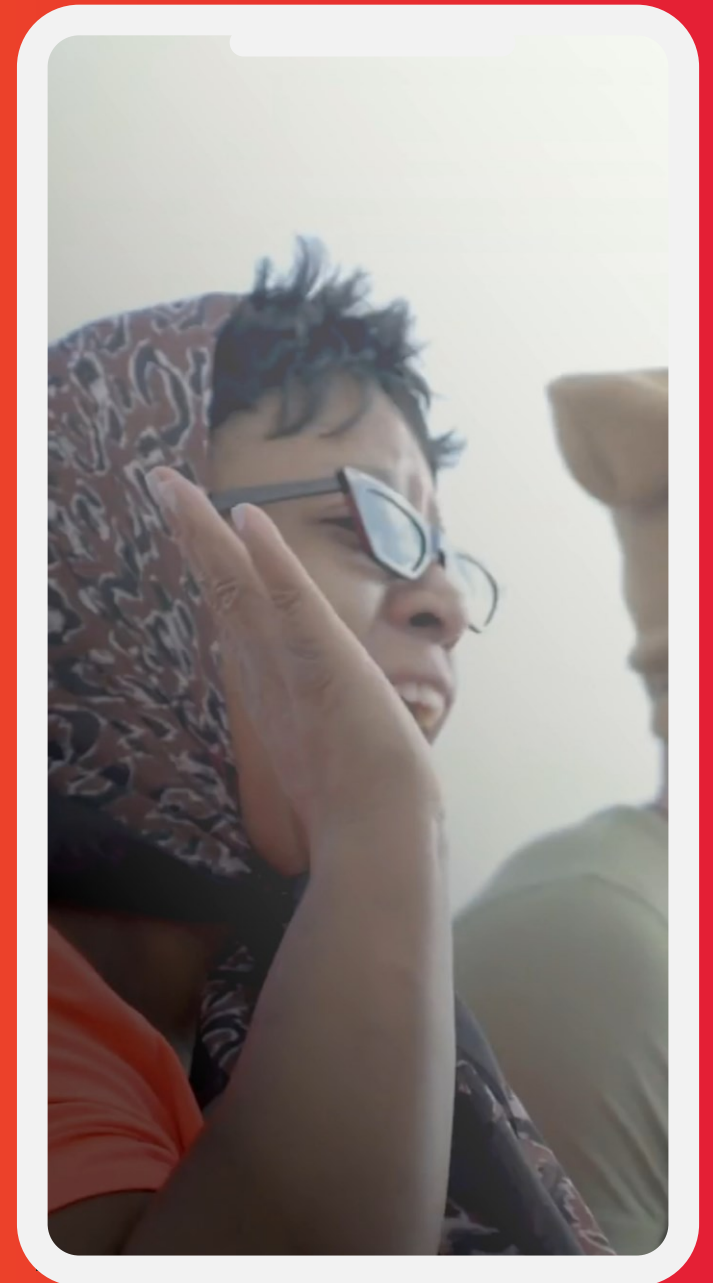
# *Creating Champions*

*Gain stability, expand  
possibilities*

We celebrate successes and reward our people for the hard work they do every day.

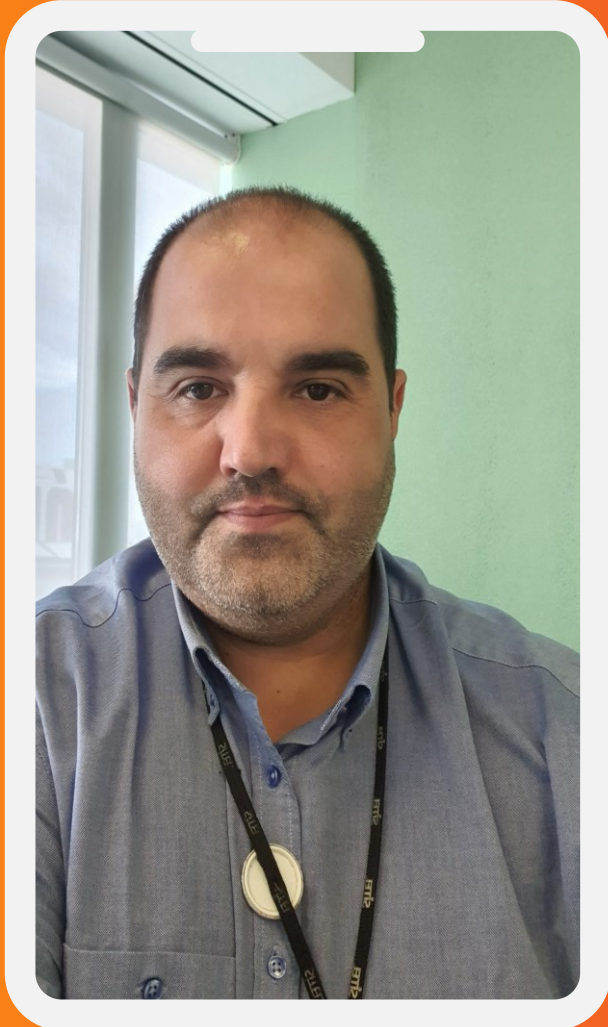
## **Programs**

*Welcome Team  
Accommodation support  
3 months rent support  
Performance incentives  
Health insurance  
Doctor & Nurse @ site  
Dental Insurance  
Work-life balance  
Excellent work culture  
Sitel Counseling Program  
Internal Referral Program  
Fruit at site  
Partnerships & Discount Programs  
Book me  
Wellness & Wellbeing Program  
Wednesday mindfulness session*





# *My Personal Experience*





**Thank you!**

